Case Study

Paul Raynor

Paul is 31 years old. He joined the project in December 2016 after hearing about it at FACET the college near him for adults with disabilities where he has been a student since 2012. When he started the project Paul was unsure what he could or would like to do. His positive attitude and willingness to try anything soon lead to him growing in confidence. Since starting he has worked on many new skills including painting, sanding, weaving and even decoupage through the Gateway course in Enterprise. This has also involved Paul doing far more Literacy, numeracy and computer work than he generally did in his daily life. Consequently, his skills have all improved considerably over the year. He assists other students with these areas and even used the I pad to make a film.

Sadly, Paul's mother passed away earlier this year. With minimal support from extended family Paul is managing to live independently in the community.

Through the project Paul has discovered his skills in customer service. After working on his CV and going through an interview process he now has a work placement at Specsavers. He meets and greets customers, ensuring they feel welcome as well as casing up glasses and putting them away ready for collection. Paul has made such a success of his work

placement that it will be continuing after he has completed the course.

A quote from Paul on:

What did he feel about work before the program?

I have never done any kind of work before joining the project and had never really thought about it.

How does he feel about work now?

I feel more confident in myself now I have had the experience of working at Specsavers.

Did you have any work experience placements before Specsavers?

I hadn't any experience of work beforehand.

Has being part of the project made any difference to your life?

I have become more confident in my abilities and feel I can challenges in my life in a more positive way.

What did you think of the support you received from the project?

I think the support I received was really good